



INTERCULTURAL SERVICES DIRECTORY



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The City of Ballarat acknowledges the Traditional Custodians of the land we live and work on, the Wadawurrung and Dja Dja Wurrung People, and recognises their continuing connection to the land and waterways. We pay our respects to their Elders past, present and emerging and extend this to all Aboriginal and Torres Strait Islander People.

EMERGENCY SERVICES

To contact the Police, Ambulance,
SES or Fire Brigade in an emergency

Phone 000

24-HOUR SUPPORT

| | |
|--|---------------|
| Alcoholics Anonymous (AA) | 1300 22 22 22 |
| Ballarat Police Station | 5336 6000 |
| Centre Against Sexual Assault (CASA) | 5320 3933 |
| <i>after hours</i> | 1800 806 292 |
| Child Protection Ballarat | 1800 075 599 |
| <i>after hours</i> | 13 12 78 |
| Community Mental Health Services | 1300 247 647 |
| Direct Line – Alcohol and Drugs | 1800 888 236 |
| Gamblers Help Ballarat | 5337 3333 |
| Homeless Crisis Response | 1800 825 955 |
| Kids Helpline | 1800 55 1800 |
| Lifeline (Crisis Support and Suicide Prevention) | 13 11 14 |
| Maternal Child and Health Line | 13 22 29 |
| MensLine Australia | 1300 78 99 78 |
| Men's Referral Service – No To Violence | 1300 766 491 |
| National Home Doctor 13SICK (after hours) | 13 74 25 |
| Nurse-On-Call | 1300 60 60 24 |
| Red Nose Support & Counselling | 1300 308 307 |
| SIDS Support & Counselling | |
| Safe Steps Family Violence Response Centre | 1800 015 188 |
| WRISC Family Violence Support | 5333 3666 |
| Youth Accommodation – Uniting Care | 5332 1286 |
| <i>after hours</i> | 1800 825 955 |



ABORIGINAL SERVICES



Ballarat & District Aboriginal Co-operative Inc (BADAC)

The Ballarat and District Aboriginal Co-operative (BADAC) was established by members of the Ballarat and district Aboriginal community in 1979. It became a co-operative to deliver health, social, welfare and community development programs to local Aboriginal people.

-  108 Armstrong Street Nth Ballarat, VIC, 3350
-  (03) 5331 5344
-  www.badac.net.au
-  reception@badac.net.au
-  BADACBallarat





KEAG Ballarat Koorie Engagement Action Group

The City of Ballarat's Koorie Engagement Action Group works to enhance opportunities for Aboriginal and Torres Strait Islander residents in the region. The group remains an Advisory Committee to Council and provides a voice for the Aboriginal and Torres Strait Islander community to Council about important issues.

-  (03) 5320 5500
-  KEAGBallarat

Wadawurrung Traditional Owners Aboriginal Corporation

The Wadawurrung Traditional Owners Aboriginal Corporation (WTOAC) is the Registered Aboriginal Party (RAP) for Wadawurrung country. With the statutory authority for the management of Aboriginal heritage values and culture, under the Victorian Aboriginal Heritage Act, 2006.


-  99 Mair Street East, Ballarat, VIC, 3350
-  (03) 4308 0420
-  www.wadawurrung.org.au
-  wadawurrung



CULTURAL ASSOCIATIONS

City of Ballarat – Australia’s first Intercultural City

Ballarat, as an intercultural city, builds on the concept of all of us living together in a vibrant, diverse and harmonious community. Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

 (03) 5320 5831

 www.ballarat.vic.gov.au/city/my-community/intercultural-city

 interculturalservices@ballarat.vic.gov.au

Ballarat Harmony Fest

The City of Ballarat’s vibrant celebration of diversity, which wraps around Harmony Day, the United Nation’s International Day for the Elimination of Racial Discrimination, which is celebrated on 21 March.

 [harmonyfest2012COB](https://www.facebook.com/harmonyfest2012COB)


Intercultural Ambassador Program

This program aims to enhance community awareness and social acceptance in Ballarat, foster leadership within multicultural and Indigenous communities, and highlight the positive contributions migrants and Indigenous Australians make to our community.

 [InterculturalAmbassadorProgram](https://www.facebook.com/InterculturalAmbassadorProgram)

Intercultural Employment Pathways Program

The Intercultural Employment Program (IEP) aims to enhance social inclusion, employment and education pathways for culturally and linguistically diverse men, women and youth. This program supports participants with training and personal development opportunities to be work and study-ready in Australia.

 (03) 5320 5180

 www.wadawurrung.org.au

 John Drennan - johndrennan@ballarat.vic.gov.au

 Hemraz Bhoolah - hemrazbhoolah@ballarat.vic.gov.au

 [IEPBallarat](https://www.facebook.com/IEPBallarat)

Intercultural Ambassador Program

- Celebrating 10 years -






Ballarat African Association

The Ballarat African Association is non-profit, non-political, non-religious and charitable membership organisation, to provide mutual and social support to all Africans residing in Ballarat and Victoria.

-  C/o PO Box 4196, Alfredton, VIC, 3350
-  www.ballaratafricanassociation.net.au
-  executives@ballaratafricanassociation.net.au
-  ballaratafricanassociation

Ballarat Indian Association Inc.

The Ballarat Indian Association aims to actively promote the Indian culture within the Indian community. It also actively strives to promote and develop goodwill, understanding and harmony within the wider Ballarat community.

-  C/o P.O. Box 1418. Bakery Hill, VIC, 3350
-  tbiainc@gmail.com
-  BallaratIndianAssociationInc



Ballarat Interfaith Network

The Ballarat Interfaith Network aims to build bridges of understanding and respect between people of all faiths and those of no faith. The Network runs annual forums, projects, and visits to places of worship of different religions.

-  Ballarat-Interfaith-Network-111053757176750

Ballarat Region Indonesian Community

To develop links between Australia and Indonesia, by promoting goodwill, understanding and harmony amongst residents of Western Victoria.

-  ballaratindonesiancommunity@gmail.com
-  Ballarat-Region-Indonesian-Community-1450725798320537





Ballarat Irish Association

The Ballarat Irish Association aims to create the social interaction of people interested in Australian Irish culture, including the involvement and presentation of Australian/Irish music, dance, literature and poetry.

-  BallaratIrish

Ballarat Italian Association

The purpose of the current Association is to create and maintain an organisation of Italian origin that is inclusive of people of diverse cultural backgrounds and, to foster harmony in a spirit of friendship and unity.

-  PO Box 167, Ballarat, VIC, 3353
-  www.ballaratitalianassociation.org
-  info@ballaratitalianassociation.org
-  ballaratitalianassociation

Ballarat Malayalee Association Inc.

Ballarat Malayalee Association is a not-for-profit organization in Ballarat, that is predominantly made up of migrants from the Indian state of Kerala and the native speakers of its language, Malayalam.

-  www.ballaratmalayaleeassociation.org.au
-  bmaballarat@gmail.com
-  ballaratmalayalee

Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity and multiculturalism.







-  25-39 Barkly Street, Ballarat, VIC, 3350
-  (03) 5383 0613
-  www.brmc.org.au
-  info@brmc.org.au
-  brmc.ballarat
-  @BRMCMVic

Bangladeshi Community in Ballarat

-  BallaratBangladeshies

Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

-  Barkly Square, 25-39 Barkly Street, Ballarat East, VIC, 3350
-  (03) 5317 7172
-  www.cmy.net.au
-  ballarat@cmy.net.au
-  likeCMY
-  @TalkToCMY

Chinese Australian Cultural Society of Ballarat Inc (CACSB)

The Chinese Australian Cultural Society of Ballarat promotes friendship, cultural exchange and understanding; educates individuals on the history and cultural practices of China; provides support and opportunity for those of Chinese and other ethnic backgrounds; plus participates in activities within the wider community.

-  PO Box 2038, Ballarat, VIC, 3354
-  www.chineseballarat.org.au
-  info@chineseballarat.org.au
-  Chinese-Australian-Cultural-Society-Ballarat-Inc-146862648250

Cornish Association of Victoria Inc. (Ballarat)

To promote and foster goodwill among Cornish people in Victoria and to stimulate interest in the history and traditions of Cornwall.

-  www.cornishvic.org.au/ball.html

Dutch Related in Ballarat and Surrounds

For Dutch or those who have Dutch relatives, in or near Ballarat, the opportunity to share information, gatherings etc. via facebook or in real-life.

-  [DutchrelatedinBallaratandsurrounds](https://www.facebook.com/DutchrelatedinBallaratandsurrounds)

Filipino Australian Association of Ballarat Inc.

FAABI is a not for profit organisation which aims to assist new Filipino migrants, to promote a spirit of understanding and unity among Filipinos and to the Australian community and preserve Filipino culture and tradition through bonding, bridging and linking community members to the community itself.

-  [FAABI.Ballarat](https://www.facebook.com/FAABI.Ballarat)

The Filipino Australian Sports Club of Ballarat Inc. (FASCOBI)

The birth of the club originally came from Filipino community members with a shared passion of basketball, the most popular sport in the Philippines. FASCOBI aims to unite the Filipino-Australian community in Ballarat and the surrounding suburbs in promoting sportsmanship and mutual understanding in a recreational setting.

 FASCOBI.Ballarat


Hellenic Orthodox Community of Ballarat (Greek Association)

 116 Humffray Street North, Ballarat East, VIC, 3350

 Ballarat-Greek-Community-1583024461970780

L'Alliance Francaise De Ballarat Et District Inc.

L'Alliance Francaise is a French cultural organisation that has world-wide links and conducts various activities in Ballarat.

 P.O. Box 729, Ballarat, VIC, 3353


 www.afballarat.com.au

 afdeballarat@gmail.com


 afdeballarat

Nepalese in Ballarat

 nepaleseinballarat@gmail.com

 Ballarat-Nepali-Samaj-2209454386012103

Pakistani Society of Ballarat

 [groups/888829011142821](https://www.facebook.com/groups/888829011142821)

Polish Community in Ballarat

 [polacywballarat](https://www.facebook.com/polacywballarat)

Punjabis in Ballarat

To bring all Punjabis together on one platform to promote culture and friendship in this beautiful city of Ballarat


 [Punjabis-in-Ballarat-957016974407528/](https://www.facebook.com/Punjabis-in-Ballarat-957016974407528/)

Scottish Country Dance Group (Ballarat)

 www.ballaratscd.com

Spanish Speaking People in Ballarat

This group also organises a Spanish playgroup for children


 [groups/1146249128780250/](https://www.facebook.com/groups/1146249128780250/)




ENGLISH CLASSES

Adult Migrant English Program AMEP (AMES)

The Adult Migrant English Program is funded by the Australian Government and provides up to 510 hours of free English language lessons to eligible migrants and humanitarian entrants. If you have been granted a permanent visa or eligible temporary visa and speak little or no English, you may be eligible for AMEP. Some migrant youths aged between 15 and 17 years of age may also be eligible.

 Barkly Square, Barkly Street 25 – 39, Ballarat East, VIC, 3350

 1300 253 053


 www.ames.net.au

Ballarat Regional Multicultural Council (BRMC)

Diversity Homework Club

Migrant English Support

 25-39 Barkly Street, Ballarat, VIC, 3350

 (03) 5383 0613

 www.brmc.org.au

 info@brmc.org.au

 [brmc.ballarat](https://www.facebook.com/brmc.ballarat)

 [@BRMCMVic](https://twitter.com/BRMCMVic)

LIBRARIES


Central Highlands Libraries

Central Highlands Libraries consists of 14 static and outreach libraries. The service covers 20,000 square kilometers and a population of approximately 182,000 people.

Branch libraries are located at Ararat, Avoca, Bacchus Marsh, Ballan, Ballarat, Beaufort, Clunes, Creswick, Daylesford, Hamilton, Maryborough, Sebastopol, Trentham and Wendouree.

Ballarat Library

 178 Doveton Street North, Ballarat Central, VIC, 3350

 (03) 5338 6850

 www.centralhighlandslibraries.org.au


 library@centralhighlandslibraries.org.au

 ballaratlibraries


Language Café is held on the last Wednesday of the month at the Ballarat Library. The Language Cafe aims to regularly bring people from all walks of life together to chat in different languages, improve English conversation skills, make new connections and share culture, food and interests in an informal and inclusive environment.


Wendouree Library Stockland Wendouree

 Cnr Norman and Gillies Streets, Wendouree, 3355

 (03) 5339 3505

Sebastopol Library


 181 Albert St, Sebastopol 3356


 (03) 5335 7985

Federation University

The Federation University Libraries aim to provide a range of high-quality scholarly information, resources and services for the Federation University community.

Mount Helen Campus


 E J Barker Library (Building L), Mount Helen Campus, University Drive, Mount Helen, VIC, 3350


 (03) 5327 9594 or 1300 552 567


 www.federation.edu.au


 libinfo@ballarat.edu.au

SMB School of Mines Ballarat

 E J T Tippett Building (Library), SMB Campus, Lydiard Street South, Ballarat, VIC, 3350

 (03) 5327 8484 or 1300 552 567

 www.federation.edu.au


 libinfo@ballarat.edu.au

LOCAL COUNCIL SERVICES

Ballarat City Council

The City of Ballarat provides various Local Government services to the residents and ratepayers of the Municipality of Ballarat.

 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350

 (03) 5320 5500

 www.ballarat.vic.gov.au


 ballcity@ballarat.vic.gov.au

 BallaratCityCouncil

 @cityofballarat

MEDIA

SBS Radio broadcast in 68 different languages

 www.sbs.com.au/radio/yourlanguage

PLACES OF WORSHIP

Anglican Diocese of Ballarat

 'The Diocesan Centre', 49 Lydiard Street South, Ballarat, VIC, 3350


 (03) 5331 1183

 www.ballaratanglican.org.au

 secretary@ballaratanglican.org.au

Ballarat Synagogue

 Cnr Princes and Barkly Streets, Ballarat, VIC, 3355




 (03) 5332 1271

 www.ballaratsynagogue.org




 info@ballaratsynagogue.org



Ballarat Hindu Temple and Cultural Center

-  Vaggs Road, Ross Creek, VIC, 3351
-  www.ballarathindutemple.com.au
-  ballarathindutemple@gmail.com

Islamic Society of Ballarat

-  116 Elsworth Street E, Ballarat, VIC, 3355
-  www.islamicocietyballarat.org
-  [islamicSocietyBallarat](https://www.facebook.com/islamicSocietyBallarat)




Ballarat North Baptist Church

-  316 Walker Street, Ballarat North, VIC, 3350
-  0414 891 411
-  www.ballaratnorthbaptist.org.au
-  pastor@ballaratnorthbaptist.org.au
-  [groups/120215028651599](https://www.facebook.com/groups/120215028651599)




Catholic Diocese of Ballarat

-  5 Lyons Street South, Ballarat, VIC, 3350
-  (03) 5337 7121
-  www.ballarat.catholic.org.au
-  bishopsoffice@ballarat.catholic.org.au

Church of Jesus Christ of Latter Day Saints


-  1 Grammar Street, Wendouree, VIC, 3355
-  (03) 5338 2294
-  [LDSChurchBallaratWard](https://www.facebook.com/LDSChurchBallaratWard)

Ballarat Lutheran Church

-  204a Doveton Street, Ballarat, 3350, VIC
-  (03) 5336 2088
-  [stjohnsballarat](https://www.facebook.com/stjohnsballarat)

Greek Orthodox Church of St. Nicolas

 116 Humffray Street North, Ballarat East, VIC, 3350

 (03) 5336 2544


Presbyterian Church of Victoria

 www.pcv.org.au

Wat Thai Bhavana Ballarat Buddhist Centre

 Lot 2, 19 Griffey's Lane, Mount Helen, VIC, 3350

Mailing address: P.O. Box 671, Buninyong, Victoria, 3357


 (03) 5300 2967

 www.watthaibhavana.org.au

 WatThaiBhavanaBallarat

Salvation Army

 102 Eureka Street, Ballarat 3350


 (03) 5337 0600


 www.salvationarmy.org.au/en/Find-Us/Victoria/BallaratCommunityChurch

 corpsofficer.ballarat@aus.salvationarmy.org


 The-Salvation-Army-Ballarat-Community-Church-220479591386032/

Ballarat Central Uniting Church

 103 Lydiard St S, Ballarat, VIC, 3350

 (03) 5333 1361


 admin@bcuc.org.au

 Ballarat-Central-Uniting-Church-106602190997815

SERVICE PROVIDERS

Ballarat Community Health (BCH)

Community Health in Ballarat is provided across four sites including Ballarat, Sebastopol, Lucas, Smythesdale and Wendouree. Outreach services and clinics are also provided at a range of locations throughout the Central Highlands. The primary emphasis in all service delivery is health promotion and illness prevention.

 (03) 5338 4500

 www.bchc.org.au

 ballaratcommunityhealth

 @BallaratCH

Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity.

****Migration and Settlement Services***

****Stepping Stones Program***


Small business program for women from a CALD background

****Senior Services***

Multicultural Tucker, Seasonal Lunch, Bus Trips, Health and Wellbeing Days and Social Hub

****Refugee and Asylum Seeker Support Services***

 25-39 Barkly Street, Ballarat, VIC, 3350

 (03) 5383 0613

 www.brmc.org.au

 info@brmc.org.au

 brmc.ballarat

 @BRMCMVic

Ballarat Rural Australians for Refugees – RAR

Ballarat Rural Australians for Refugees supports refugees and people seeking asylum in detention centres and within the Ballarat community.

 www.ruralaustraliansforrefugees.org.au

 rarballarat@gmail.com

 BallaratRAR

Centre for Multicultural Youth - (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

 Barkly Square, 25-39 Barkly Street, Ballarat East, VIC, 3350

 (03) 5317 7172

 www.cmy.net.au

 ballarat@cmy.net.au

 likeCMY

 @TalkToCMY

Children & Family Services (CAFS)

CAFS aims to prevent the need for the removal of children and young people from their families and to promote positive family life and community connectedness.

 115 Lydiard Street North, Ballarat, VIC, 3350

 (03) 5337 3333

 (03) 5332 1724

 www.cafs.org.au

 welcome@cafs.org.au

 cafs1865

City of Ballarat Senior Services:

****Home Support Program***

****Staying Active***

Growing Older Well in Ballarat: events, bus trips, Bunch for Lunch, social exercise activities

 (03) 5320 5670

 www.ballarat.vic.gov.au/me/seniors

City of Ballarat

Youth Services

Promoting opportunities for young people aged 12-25 across Ballarat:

Youth Council

Promoting leadership, skill building, social connections and community values

FReeZA Program 'Sonika'

Delivering all age music, arts and cultural events

Girl Space

A young women's health and wellbeing, social and recreational programs

Young Entrepreneurs Program

Builds skills around enterprise and business development

Youth Collective

Connects young people and community youth leadership groups with social and change making opportunities

Volunteer Opportunities

Through Youth Council and FReeZA programs

Youth Awards


An annual event recognising the valuable contribution our young people make to our community

Youth Facilitator Training

Mentoring opportunities to support skill development and employment

Youth led workshops, events and activities


Including photography, various art mediums and life skill programs

 ballarat.vic.gov.au/me/young-people

Ethnic Communities Council of Victoria (ECCV)

The Ethnic Communities Council is a community-based organisation committed to empowering people from a wide range of multicultural backgrounds.

 Suite 101, 398 Sydney Road, Coburg, VIC, 3058

 (03) 9354 9555

 www.eccv.org.au






 eccv@eccv.org.au

 ethnicvic

 @ethnicvic

Federation of Ethnic Communities' Councils of Australia (FECCA)

FECCA is the peak, national advocacy body, representing Australians from culturally and linguistically diverse backgrounds.

-  FECCA House, 1/4 Phipps Close, Deakin, ACT, 2600
-  (02) 6282 5755
-  www.fecca.org.au
-  admin@fecca.org.au
-  iFECCA
-  @iFECCA

Intercultural Employment Pathways Ballarat



The Intercultural Employment Program (IEP) aims to enhance social inclusion, employment and education pathways for culturally and linguistically diverse men, women and youth.

-  Ballarat Library, 178 Doveton Street North, Ballarat, VIC, 3350
-  (03) 5320 5180
-  IEPBallarat





International and Multicultural Student Support – Federation University

The International Student Support (ISS) office provides assistance to students who may experience difficulty adjusting to life at university and in Victoria. The support staff provides guidance and support through a number of programs and support options, including a peer support program, social activities and information sharing opportunities, individual assistance and a student committee.

Mt Helen - Multicultural Student Services Office

-  1st floor, Building U, Room 117, Mount Helen, VIC, 3350
-  (03) 5327 9446


SMB (Tuesday and Friday) - Building D (Student HQ building)

-  Lydiard Street South, Ballarat, VIC, 3350
-  (03) 5327 8089
-  federation.edu.au/international/student-support
-  multicultural.ss@federation.edu.au

TRANSLATION SERVICES

Translating and Interpreting Service (TIS)

TIS is a national translation service provided by the Department of Immigration and Border Protection. It is available 24 hours a day, 7 days a week for people who do not speak fluent English and for English speakers who wish to communicate with non-English speakers. Translation services are provided over the phone and onsite.

 131 450

 www.tisnational.gov.au

 tispromo@immi.gov.au

BALLARAT IS AUSTRALIA'S FIRST INTERCULTURAL CITY.

We may all come from different backgrounds and cultures, but as a community we share the same schools, businesses, workplaces, recreation spaces and services.

Ballarat, as an Intercultural City, builds on the concept of all of us living together in a vibrant, diverse and harmonious community.

Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

Intercultural City of Ballarat website:

 www.ballarat.vic.gov.au/city/my-community/intercultural-city

Intercultural Cities website

 www.coe.int/en/web/interculturalcities

 ICCities

 ICCities





This directory promotes and reflects the wonderful cultural, religious, ethnic and linguistic diversity of Ballarat's community, and features a range of services and community groups that are relevant to Ballarat's people.

This list is by no means exhaustive and is produced in good faith and it is not the intention of the City of Ballarat to offend any individual or group.

The information is accurate to the best of our knowledge, please forgive any inaccuracies.

To add to the directory, you can contact us on:

 interculturalservices@ballarat.vic.gov.au